

Spam emails incident

Date: 2020/03/19

We regret to inform that the email account of an employee at Tokuyama Asia Pacific Pte. Ltd. was hacked and it was found that about 440 spam emails were sent from this email account due to unauthorized access from the external.

Currently, with the support of the parent company, Tokuyama Corporation, we are conducting an investigation. There is no further damage in this case.

We sincerely apologize to those who have received unsolicited e-mail from our e-mail address and for any inconveniences caused.

We take this incident seriously and will make every effort to strengthen our information security and prevent reoccurrence with preventive measures such as proper and enhanced management of accounts and passwords.

Tokuyama Asia Pacific Pte. Ltd.